Conflict & Mediation

This highly interactive course introduces students to the process of mediation, from both the practitioner and the consumer perspectives. The course has a strong emphasis on enhancement of student's personal communication and negotiation skills. At the conclusion of the course, each student should be able to evaluate mediation as a possible career opportunity, to be able to utilize the appropriate mediation process as a consumer, and to develop and effectively employ mediation skills that will enhance the students' effectiveness in the negotiations in their professional and personal lives.

Course reading: Difficult Conversations, Stone, Patton and Heen **AND** Getting to Yes, Fisher and Ury

Although the books are short students are encouraged to start the readings before the class begins to have a head start.

Student Comments

"The hybrid format for this course was amazing at helping me understand the concepts taught in the class. If I was unsure about certain concepts, when we met in class during those couple weekends we went over them, and did role plays to help further grasp them. Overall it was a fantastic course."

"The course was life changing; I would recommend this class to anyone!"

"This was a fantastic class! I really appreciated the ice breaking games. It really helped the students to open up and get to know each other."