This highly interactive course introduces students to the process of mediation, from both the practitioner and the consumer perspectives. The course has a strong emphasis on enhancement of student’s personal communication and negotiation skills. At the conclusion of the course, each student should be able to evaluate mediation as a possible career opportunity, to be able to utilize the appropriate mediation process as a consumer, and to develop and effectively employ mediation skills that will enhance the students’ effectiveness in the negotiations in their professional and personal lives.

Course reading: Difficult Conversations, Stone, Patton and Heen AND Getting to Yes, Fisher and Ury

Although the books are short students are encouraged to start the readings before the class begins to have a head start.

Student Comments

“They hybrid format for this course was amazing at helping me understand the concepts taught in the class. If I was unsure about certain concepts, when we met in class during those couple weekends we went over them, and did role plays to help further grasp them. Overall it was a fantastic course.”

“The course was life changing; I would recommend this class to anyone!”

“This was a fantastic class! I really appreciated the ice breaking games. It really helped the students to open up and get to know each other.”